



Owner's manual

Cit-e



Welcome to the family of owners! We will guide you to know each function for the right and safe use of electric scooters. To ensure your safety, please read this manual carefully before riding and make sure you are always following the requirements below:

- Fully understand the information in this manual, including but not limited to the relevant instructions, precautions and warnings.
- Fully understand the operation and contingency measures of electric scooters.
- Be fully aware of warning labels of electric scooters.
- We will not take any responsibility resulting from the unauthorized modification, failure to use original spare parts, or installation of components that affect the performance and safety of the scooter.

Please contact the Local Customer Service Center if you have any questions about this bike. We are at our service at any time. Wish you safe and pleasant riding experience.

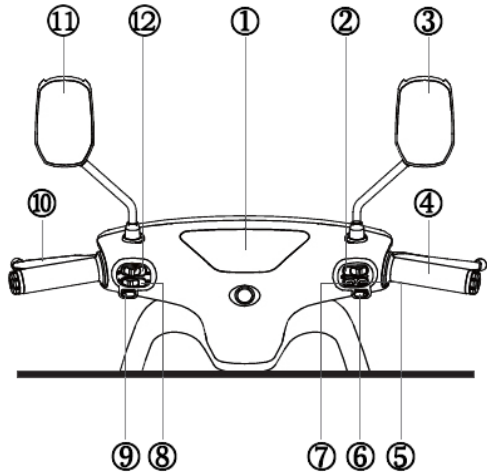
Safety Instructions

To ensure the safety of you and others, please make sure to observe the following matters:

- Do not ride after you take medications which may affect your riding ability, drink alcohol, or when you are unwell.
- Observe traffic regulations and traffic signs and confirm the surrounding road conditions and scooter conditions at any time, so as to actively avoid danger.
- Wear safety equipment, such as helmet, and appropriate protective clothing if necessary, such as gloves and boots.
- Perform a basic check each time before riding, so as to confirm the light, brake, tread and tire pressure and check other parts for looseness or abnormal noise, and regularly go to Local Service Center for maintenance.
- In order to ensure the safety of you and others, please DO NOT use high beam in good lighting conditions. The continuous use of high beam will cause the visual disturbance to vehicles and pedestrians on the opposite side, thus affecting normal driving.
- Please do not make or answer any call during riding, which is likely to cause traffic accidents.

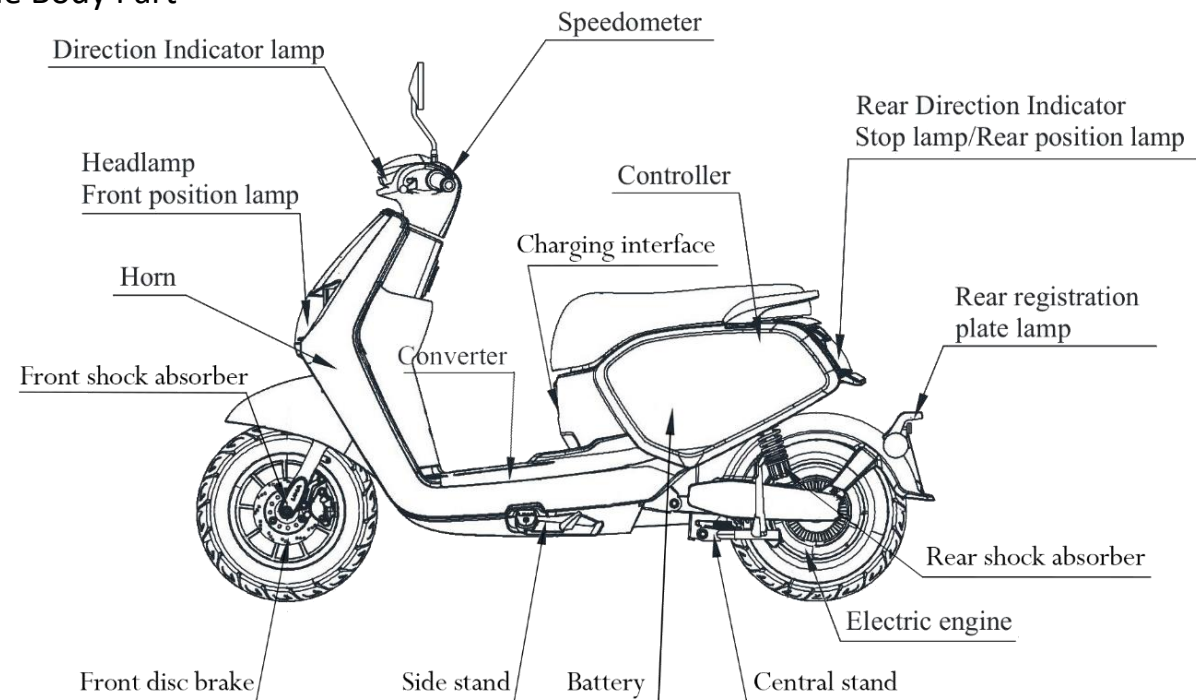
Electric Scooters Structure Drawing

The Head Part



| NO. | DESCRIPTION | NO. | DESONCRPTION |
|-----|-----------------------|-----|-----------------------------|
| ① | Diagram of instrument | ⑦ | Recovery button |
| ② | Headlamp button | ⑧ | Winker button |
| ③ | Rearview mirror | ⑨ | Horn button |
| ④ | Speed control handle | ⑩ | Brake handle |
| ⑤ | Speed mode button | ⑪ | Rearview mirror |
| ⑥ | Parking button | ⑫ | High/Low beam switch button |

The Body Part



Main Operation Introduction

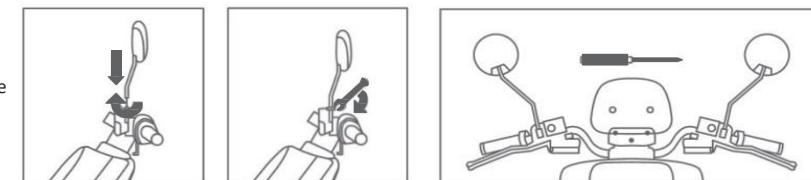
Installation of Rearview Mirrors

1

Take out the Left and Right mirrors, Insert the hole and rotate the mirror clockwise to the correct position.

2

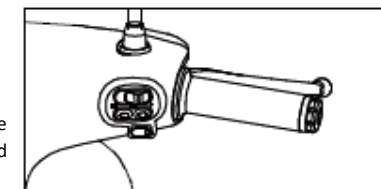
Use the spanner to fasten the nut, make sure the left and right mirror is on the same line and suitable for the driver's view.



Brake

Front Brake

The brake is an important safety part of the electric vehicle, which should always be adjusted in an appropriate position. From the start of braking to when the front wheels just have a feeling of brake holdup, the distance the end of the front brake handle moves is called the free stroke of the front brake handle.



Rear Brake

From the start of braking to when the rear wheels just have a feeling of brake holdup, the distance the end of the rear brake handle moves is called the free stroke of the rear brake handle.

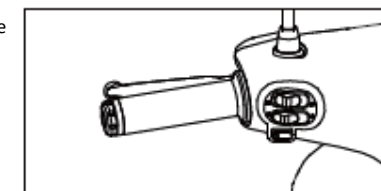
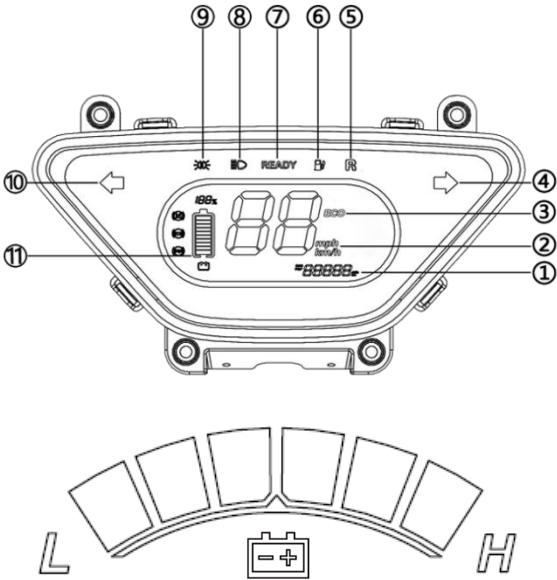


Diagram of Instrument Panel



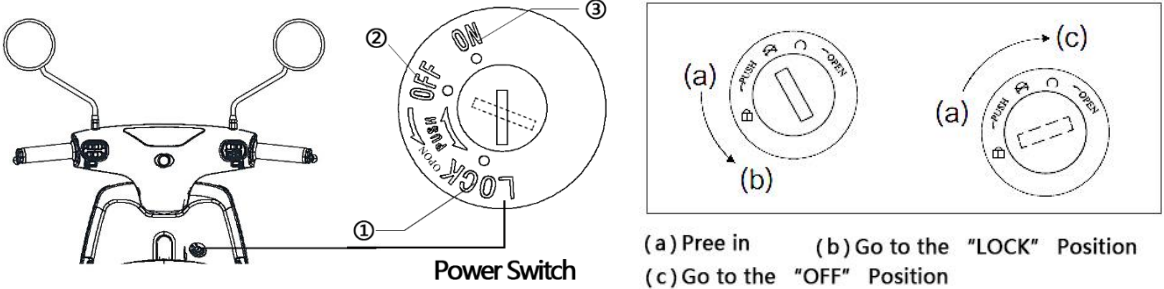
TIPS:

Only when L(LOW) flashes, the remaining power of the battery can make the vehicle drive more than 3-5 km, so please charge it as soon as possible.

| NO. | LAMP | DESCRIPTION | FUNCTION |
|-----|------|----------------------------------|--|
| ① | | Odometer | Display total driving kilometers |
| ② | | Speedometer | Display current speed |
| ③ | | ECO | ECO mode indicator |
| ④ | | Right Lamp Signal | The indicator light is on when the right operation |
| ⑤ | | Reverse gear | The indicator light is on during reverse operation |
| ⑥ | | Charging Lamp | When charging, this indicator light is on, meanwhile, the electric motor is in a power-off state |
| ⑦ | | Ready Indicator | The "READY" light is always on after opening the power switch lock. This indicate that the electric motor is in a drivable state |
| ⑧ | | High light indicator | This light is on when the headlight emits a beam of a high light |
| ⑨ | | Position Light and Daytime Light | According to the ambient brightness , turn on the light switch |
| ⑩ | | Left Lamp Signal | The indicator light is on when the left operation |
| ⑪ | | Battery display indicator | Display the capacity of the battery |

Steering Lock

- Turning vehicle direction handle bar to the left all the time, pressing the power switch key inward and rotating it to the position (b) at the same time, then it's done to lock the vehicle direction handle bar. After then, taking off the power switch key.
- Press the power switch key inward and rotate it to the Position (C) at the same time, then it's done to open the lock of direction handle bar.
- During driving, please do not turn the power switch key to the position (C) , otherwise will cause vehicle out of control.



| NO. | LOCATION | FUNCTION | Can the key be taken out? |
|-----|----------|--|---------------------------|
| ① | LOCK | Direction setting is locked, motor and lights cannot be used | YES |
| ② | OFF | Motor and lights cannot be used | YES |
| ③ | ON | Motor and lights can be used | NO |

Left Start Button

① High/Low beam switch button

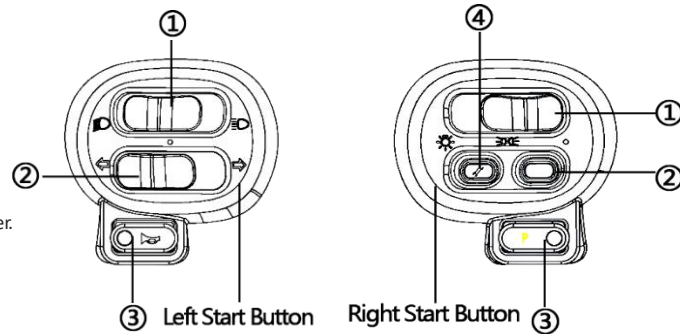
Press right to turn on the high beam.
Press left to turn on the low beam.

② Winker button

Dial to the left side to turn on the Left winker.
Dial to the right side to turn on the Right winker.

③ Horn button

Press to make a sound and release to stop.



Right Start Button

① Headlamp button

Dial up to turn on the headlamp. Turn downward to AUTO to automatically turn on the headlights.
The headlights turn on automatically according to the brightness of the environment.
Dial down to turn off the headlamp.

② Speed mode button

The bike has three (3) Gear modes, 1 "Eco", 2 "Cruise", and 3 "Sport". Dial rightwards for "Eco", middle for "normal" and left for "sport".

③ Parking button

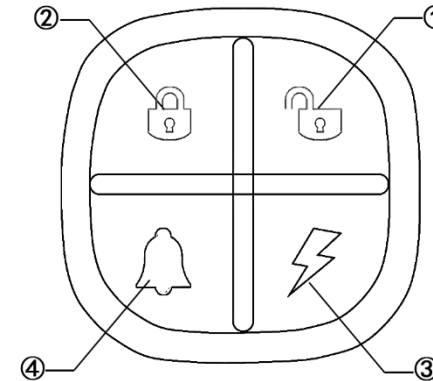
Parking button has two modes: press to park the bike and parking indicator P goes on; and press again to exit the parking status.

④ Recovery button

When the scooter has failure warning on the motor/Controller/Brake/Accelerator, always press this button, slow driving to nearby service center for repairs.

Remote Control

With the advanced Smart Remote Controller, you can easily lock or unlock your electric scooter by simply pressing the button within 50 meters.



① Unlock

Press the unlock button, and the start button stays on. The scooter enters into the [Unlocked State].

② Lock

When the scooter is in the [Static State], press the lock button, and the start button flashes. The scooter enters the [Locked State].

③ Remote keyless entry

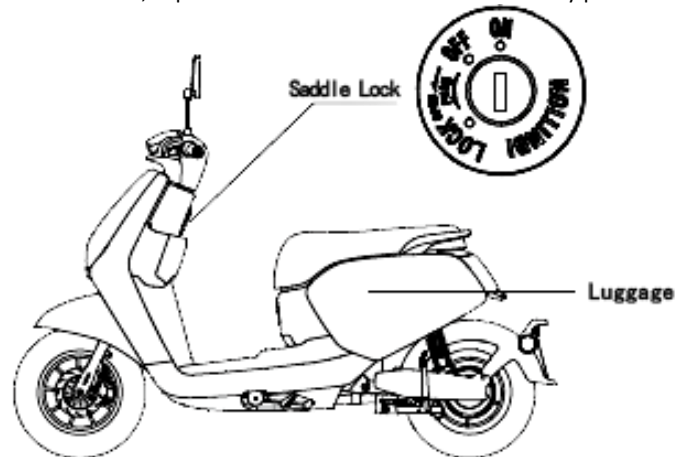
After unlock the scooter, press this button twice within two (2) seconds, and the scooter will be in the "Powered" state without key.

④ Search key

Press this button within 50m, "Bee Bee" sounds searching the scooter.

Saddle Lock

- Please noted that the saddle lock is together with the power switch. Insert the power switch key and turn it counterclockwise to open the saddle.
- How to lock the saddle? Just put the saddle down and press down with both hands until the lock is closed.
- Please be sure to lock the saddle before driving the electric car.
- The maximum load of the suitcase is 10 kg. It is strictly prohibited to exceed the maximum load of the suitcase, otherwise will harm to the operation of the electric scooter and the stability.
- Inflammable, explosive or heat-sensitive items are strictly prohibited in the suitcase.



Power switch

- The power switch is located in the luggage compartment. Open the luggage compartment according to the steps and you will see the switch.
- As the protection switch for the main power of electric scooter, the main switch will automatically disconnect to ensure safety when the scooter circuit is abnormal or the current caused by short circuit exceeds the set safe value.



The "OFF" position of the main switch shown in the figure indicates that the power system of the vehicle is closed.

Switch the main switch to the opposite position "ON", indicating that the power system of the vehicle is connected. At this time, turn on the power switch of the vehicle and the vehicle will enter the operational state.

NOTES: In order to protect your safety, please turn off the main switch when cleaning, storing the scooter for a long time, or re- moving the battery pack.



Open the Seat with the key, plug the battery cable inside the socket, connecting the battery with scooter.

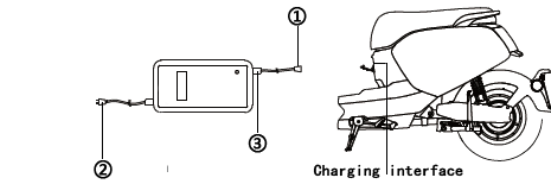
Unlock and Remove the battery case step by step

Open the Seat with the key, unplug the power cable, then pull up the battery case with one hand.

Charger

How to Charge the Battery

Pull up the battery from scooter, Insert the main charger plug into the charging socket of the battery. Insert the charger AC power plug into the home power socket, and the battery starts charging when the charger indicator turns red. The battery is fully charged if the charger indicator turns from red to green.



TIPS:

- Do not expose the battery to water, and prevent it from being damped by water or rained.
- Charge temperature: 0-45 °C, discharge temperature: -20-45 °C; Battery capacity will be reduced when placed in a low-temperature environment.
- Charge the battery when you use it, but make sure to charge it before the capacity is lower than 20%. When it is not used for a long time, please remove it from the scooter.
- Short circuit of the cathode and the anode at the battery's input.
- Keep it away from children, fire and heat source. It is strictly forbidden to throw it into the fire; Violent movements, shock and extrusion are prohibited.
- Only the specified charger can be used, and other chargers are prohibited to charge the battery.
- This product has been subject to strict inspection before leaving factory, and it is strictly prohibited to dismantle it. Please contact our company's after-sales department for any question.

| NO. | DESCRIPTION | FUNCTION |
|--|-----------------------|---|
| ① | Output charger | Connect with charge socket on the scooter or the battery's charge socket. |
| ② | Input of charger plug | Connecting with home power socket on the wall. |
| ③ | Status lamp | Red lamp blinking when charging. Green lamp after full charge. |
| Please unplug the power cable and battery output cable after full charge. Please use standard charger to charge the battery, the charge time is 6 hours. | | |

Operating instructions for driving a vehicle

Checks Before Riding

TIPS:

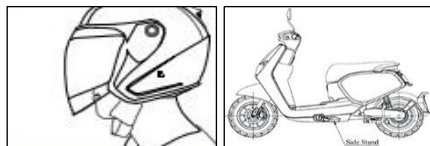
- Incorrect maintenance or incorrect handling of vehicle faults or hidden dangers before driving may cause serious personal injury or vehicle damage. So need to make a habit of checking the vehicle before driving.
 - Make sure to check the following items before riding an Electric Scooter, which will guarantee your safety on the road.
- ① Whether the handlebar is stable and flexible when turning.
 - ② Whether the switches on the right and left handlebars can work normally.
 - ③ Whether the speed accelerator can work normally.
 - ④ Make sure the tire pressure is normal. The suggested tire pressure is 26-29psi for front wheel and 29-32 psi for rear wheel.
 - ⑤ Check tire surface for cracks, damage, wear, and foreign matter puncture or attachment.
 - ⑥ Whether the tread depth is sufficient (>0.8 mm).
 - ⑦ Whether any fault warning light on the instrument panel goes on after being powered.
 - ⑧ Whether the battery is fully charged.
 - ⑨ Whether the head and tail lights, brake lights and wipers can work normally.
 - ⑩ Whether the horn can work normally.
 - ⑪ Whether the rear mirrors are clean. Adjust them to the appropriate angle.
 - ⑫ Whether the brake oil is sufficient, and whether the handlebars and brake system can work normally.
 - ⑬ For any abnormality or operational concern, please contact local Customer Service Center.

Make sure to check the following items before riding, which will guarantee your safety on the road.

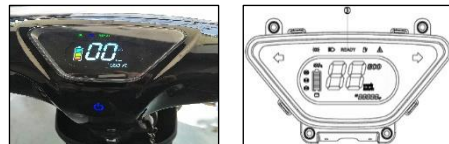
- ① Insert the key and turn leftwards, Open the saddle, open the cap to connect the battery cable, Turn on the power switch.



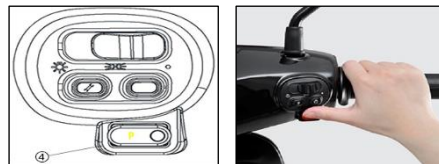
- ② Put on the helmet, and retract the electronic side.



- ③ Insert the key and turn rightwards, “Powered” state is started, the Instrument is opened, and the “READY” light is ON, scooter is ready for driving now.



- ④ Press the "P" button with three (3) seconds, to exit the Parking state, and the “P” indicator goes off, then you can start driving. Gently turn the handlebar to ride on the road.



TIPS:

- Before riding, make sure the electronic side stand retracted and rotate the handlebar to ensure that the handlebar lock is closed. If the Parking button is pressed when riding, the bike will be dis-energized. So DO NOT press it when riding for avoiding danger caused by the sudden loss of power.

- If the electronic side stand is extended when riding, the bike will be dis-energized. So DO NOT extend the electronic side stand when riding for avoiding danger caused by the sudden loss of power.

The scooter must be fully stopped before starting. In case of abnormality during riding, please ride carefully or push it to a safe place. DO NOT try restarting the bike during riding or on the lane so as to avoid danger.

Routine Cleaning and Maintenance

- In order to protect the surface coating, please clean the vehicle regularly and check if there will be damage, wear and battery leakage of the vehicle.
- Please use clean water and neutral detergent to clean it, and use soft cloths and sponges to clean the surface.
- It is prohibited to use metal brushes, sandpaper or the like to clean it, in order not to scratch the parts surface. After cleaning, dry it with soft cloths.
- When washing, it is not allowed to spray water directly to the brake drum, motor and front and rear axles in order to prevent water from affecting the performance and life of related parts. At the same time, it should avoid water flowing impact on the live parts such as the wiring harness connectors and fuses (especially the charging sockets. No Water!), and make sure the luggage won't get water into it.

TIPS:

- Please disconnect the power switch before cleaning.
- Do not use strong water jet to directly wash it, so as to avoid the default of mechanical parts caused by water invasion.
- Storage: try to park it in a dry and cool room to reduce the exposure to sun and rain and avoid the reduction of service life due to corrosion of parts. When left unused for a long time, please turn off the power switch and disconnect the power supply circuit to prevent over discharging.
- After long-term storage, please fully charge it before use.



Storage, Maintenance and Transportation

- Please charge the battery to half-saturation state when storing or transporting it (after the battery is discharged, charge it for 3 hours), Place it in a dry and ventilated place.
- Battery and charger should be kept in a clean, dry, and ventilated place. Keep them away from corrosive materials, power source and heat source; Storage conditions: ambient temperature -20-35 °C, humidity <65% RH.
- When storing the charger, please disconnect it from the battery.
- Regular maintenance can enhance the service life and driving safety of the electric scooter. Please refer to the following suggestions and take care of your scooter.

Regular Inspection and Maintenance

- The new scooter must be subject to the first inspection and maintenance in the Service Center when it reaches 1,000 km or two months (whichever comes first). The scooter is recommended to be subject to regular inspection and maintenance in the Service Center at every 3,000 km or six months (whichever comes first).
- Foster a good habit, and keep the appropriate load Change.

TIPS:

Please disconnect the power switch before cleaning.

Do not use strong water jet to directly wash it, so as to avoid the fault of mechanical parts caused by being damped.

Regular maintenance can improve the service life and driving safety of the electric scooters. Please refer to the fol-lowing suggestions and take care of your scooter.

| FAILURE | CAUSES | SOLUTIONS |
|---|--|---|
| The scooter has no electricity, and the READY lamp does not shine. | Battery is poorly connected. Power switch is not turned on. | Connect the battery properly at its main plug. Turn on the power switch. |
| When turning the speed regulating steering handle-bar, the motor does not turn after being powered. | Low battery volume. Side stand is not retracted. Brake handle does not reach the right position. Steering handlebar failure. The controller plug is loose. Controller failure. | Charge the battery. Put away the side stand. Close the parking key. Place the brake handle at the right position. Change handlebar. Re-plug controller. Change controller. |
| Speed is slow or mileage is short. | Low battery. Under-inflated tire. Heavily overloaded. Brake pads interference. Battery aging or normal scrap. | Charge the battery. Inflate the tire, and check the tire pressure before riding. the brake pads and check the brake system before riding. Change battery. Check whether the main plug is in a right place Use the special charger. |
| Battery can not be charged. | Poor contact of the main plug of the charger. Do not use the wrong charger. Battery aging or normal scrap. Battery low-voltage protection. | Connect the main plug again. Contact with local service office of battery. |

Important notes

- This manual is an integral part of the motorcycle and must always accompany it, even in the event of a resale.
- If you have any questions concerning the contents of this manual or need further information regarding the operation of your motorcycle, do not hesitate to contact your local Nipponia dealer.
- This booklet is compiled with the latest available information. However, due to constant improvements, modifications or alterations may be made without prior notification.

Updated versions can be downloaded from the Nipponia website www.nipponia.com

Note: Product and specifications are subject to change without notice.



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